

Limited Warranty – SPM24 Battery Powered Crimping Tool

The battery powered tool you have purchased from Marley, (VETEC SPM24) is covered under a Limited Warranty as outlined below. The warranty is for a period as designated for the components of the product below from the date of purchase of the products by the original purchaser only and is subject to the terms and conditions of this warranty.

Note: this warranty is not transferable, in the event of the original purchaser selling or gifting the tool and its components to a secondary owner this warranty will be void.

Tool Body and Motor – 2 years
Battery & Battery Charger – 1 year
Heads – 1 year

To ensure your new SPM24 power tool is covered by this warranty the attached warranty card must be returned to Marley upon receipt of the tool and its components. The completed Warranty form can be sent to:

Marley New Zealand Limited

32 Mahia Rd,
Manurewa,
Auckland 2102
Attn. Technical Manager

The form can be either a photocopy or a scanned copy which can be sent via email to info@marley.co.nz. Alternatively, the completed form can be handed to your local Territory Manager who will forward the information to the Technical Manager.

Any product or product or product component believed to be defective by the original purchaser must be returned to Marley at the above address or handed to your local Territory Manager with an explanation of the issue with the product. If the issue is such that it cannot be repaired, replacement will be free of charge during the warranty period designated for the tool or componentry.

If available a loan tool will be issued to cover the period while the tool is being serviced, the loan tool will be serviced upon return and any subsequent damage or defect as a result of misuse will be the liability of the person or persons the tool had been loaned to.

Limitations

The Tool body and motor is covered by a warranty period of two years subject to the tool being serviced on an annual basis by a registered service person. The two services required during the warranty period are free of charge but covers a tool service only and does not cover defects or damages caused by evident misuse. Additional costs due to misuse of the tool other than the normal service costs will be the liability of the owner of the tool.

Failure to carry out the required annual service of the tool will void the warranty.

This warranty will not cover tools and or components that have been opened or tampered with by an unauthorized service person.

Any damage or defects as a result of normal wear and tear, improper operation, abuse or alterations to the product will not be covered by the warranty.

The tool must be cleaned after use and dry stored, the batteries and the charger must be protected against moisture and foreign matter, failure to protect the tool and its componentry from moisture or foreign matter will void the warranty.

The SPM24 tool heads supplied by Marley are designed for SecuraGold™ fittings and must not be used for any other system. Marley will not accept liability for any damages or property damage if the above mentioned heads are used to crimp other products.

Products without proof of purchase i.e., completed warranty card on file will not be covered by the warranty. Products used outside of New Zealand are not covered by this warranty

This warranty will not cover any other cause outside the control of the manufacturer and/or the distributor: and any consequential losses of any kind arising directly or indirectly from any defective tools.

Exclusion of any other warranties

This express warranty is in lieu of and excludes all other warranties, liabilities and obligations of the Manufacturer and/or Distributor, (whether expressed, implied or statutory) to the fullest extent permissible by law, including:

Implied warranties of merchantability or fitness for a particular purpose; the application of part 3 of the Contract and Commercial Law Act 2017, (previously the Sale of Goods Act 1908); and the United Nations Convention on Contracts for the International Sale of Goods.

Other conditions

In no event, shall the manufacturer and/or Distributor be liable for consequential damage of any kind, including any damage to property or persons, resulting from the breach of any warranty, liability or obligation of the Manufacturer and/or Distributor, unless such exclusion is prohibited by law.

No representative of the Manufacturer and/or Distributor or any other person is authorized to make any offer to an original purchaser or change or modify this warranty, unless authorized by the Manufacturer and/or Distributor in writing.

The purchase of the tools and componentry and this warranty is governed by the laws of New Zealand. The New Zealand courts shall have jurisdiction to settle any dispute or claim arising out of or in connection with the tools and componentry covered by this warranty.

Purchaser/Company _____

Tool Type: _____

Licence No. _____

Tool Serial No. _____

Date of Purchase _____
Day Month Year

Contact Details (Email) _____

Physical Address _____

Signature _____

Please Print Name _____

By signing this Warranty, you agree to allow Marley or other Aliaxis New Zealand businesses. to retain your contact details in a database for warranty or marketing purposes.

If you do not wish to be contacted for marketing purposes, tick here: